SLISWeb - http://slisweb.sjsu.edu/
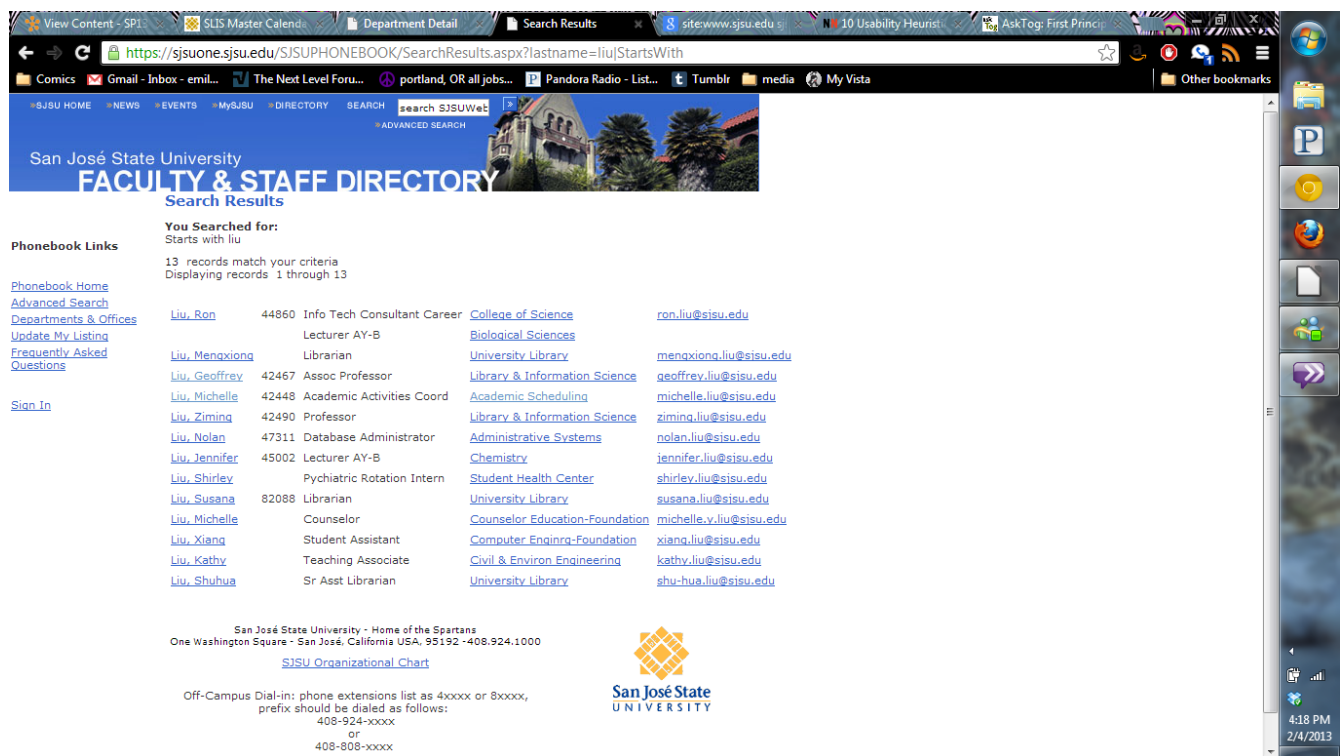
From the main page I cruised around the site looking for graduation information, and then information on Master of Library and Information Science. From there I started looking at finding professor bios.

Areas of concern:

Unfamiliar system-oriented terms: From the main page at SJSU, I did a search for the last name Liu. The results were not displayed in a clear way. They had the last name, first the position, the section, an email address, and a five digit number. None of those sections were labeled and I have no idea what that five digit number represents.



Invisible objects and actions: Clicking on one of the names I'm taken to the phone entry detailed listing. There are no methods visible to me to get back to the other results page other than the back button. There is no obvious way of navigating the list of results without the back button being utilized.

Recall rather than Recognition: Following one results to the department of Academic Scheduling, the page has a list of information fields that are very scarcely filled out. The name and expanded zip are the only fields with data in them. Phone, building, floor, room, e-mail, department head, department fax, and url are all blank. For some reason, the building label is a hyperlink. Clicking it, I find myself on a 404 error page, or file not found. The error page has bare bones navigation; it recommends I take a look at the sjsu campus maps. (see below) Other than the back button, I have no way back to my original results page, nor to the Faculty & Staff Directory page.

https://sjsuone.sjsu.edu/SJSUPHONEBOOK/DepartmentDetail.aspx?dept=rJRrHYOs2uE%3d

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»ADVANCED SEARCH

San José State University
**FACULTY & STAFF DIRECTORY**

**San Jose State University Online Directory Department Detail**

**Phonebook Links**

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Advanced Search
Departments & Offices
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Frequently Asked
Questions

Sign In

| | |
|---|---|
| **Name:** | Academic Scheduling |
| **Phone:** | |
| **Building:** | |
| **Floor:** | |
| **Room:** | |
| **Expanded Zip:** | 0030 |
| **E-mail:** | |
| **Department Head:** | |
| **Department Fax:** | |
| **URL:** | |

View Department Staff

San José State University – Home of the Spartans
One Washington Square - San José, California USA, 95192 - 408.924.1000

SJSU Organizational Chart

Off-Campus Dial-in: phone extensions list as 4xxxx or 8xxxx,
prefix should be dialed as follows:
408-924-xxxx
or
408-808-xxxx

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www.sjsu.edu/about_sjsu/campus_maps/#main_campus

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*File Not Found*

The page or file you are requesting has either been moved or deleted. Please use the global navigation across the top of the page or the links below to continue your sjsu.edu experience.

**OTHER THINGS TO TRY:**

- Go to www.sjsu.edu/*about_sjsu/*

- Search www.sjsu.edu:

  [ sjsu campus maps ]  Google Search

- A-Z Index of San José State University websites

- San José State Homepage

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